## State of California Office of Administrative Law

In re:

Department of Real Estate

**Regulatory Action:** 

Title 10, California Code of Regulations

Adopt sections:

Amend sections: 2773

Repeal sections:

NOTICE OF APPROVAL OF REGULATORY

**ACTION** 

Government Code Section 11349.3

OAL Matter Number: 2019-0213-01

OAL Matter Type: Regular (S)

The California Department of Real Estate is requiring that license ID numbers appear in print advertisements, electronic media advertisements, and specified "for sale," "for rent," "for lease," open house and directional signage with certain exemptions.

OAL approves this regulatory action pursuant to section 11349.3 of the Government Code. This regulatory action becomes effective on 3/28/2019.

Date: March 28, 2019

Senior Attorney

Original: Daniel J. Sandri, Acting Real

**Estate Commissioner** 

Copy: Daniel Kehew

## STATE OF CALIFORNIA-OFFICE OF ADMINISTRATIVE LAW For use by Secretary of State only NOTICE PUBLICATION/REGULATI STD. 400 (REV. 01-2013) NOTICE FILE NUMBER RESULATORY ACTION NUMBER 20/9-62/3-0/S OAL FILE **EMERGENCY NUMBER** NUMBERS For use by Office of Administrative Law (OAL) only ENDORSED - FILED · 2010 FEB 13 P 2: 54 in the office of the Secretary of State of the State of California OFFICE OF ADMINISTRATIVE LAW MAR 28 2019 2:52 PM NOTICE REGULATIONS AGENCY WITH RULEMAKING AUTHORIT AGENCY FILE NUMBER (If any) Department of Real Estate A. PUBLICATION OF NOTICE (Complete for publication in Notice Register) 1. SUBJECT OF NOTICE FIRST SECTION AFFECTED 2. REQUESTED PUBLICATION DATE 3. NOTICE TYPE Notice re Proposed TELEPHONE NUMBER 4. AGENCY CONTACT PERSON FAX NUMBER (Optional) Other Regulatory Action ACTION ON PROPOSED NOTICE OAL USE NOTICE REGISTER NUMBER ONLY B. SUBMISSION OF REGULATIONS (Complete when submitting regulations) 1a. SUBJECT OF REGULATION(S) 1b. ALL PREVIOUS RELATED OAL REGULATORY ACTION NUMBER(S) First Point of Contact Solicitations 2. SPECIFY CALIFORNIA CODE OF REGULATIONS TITLE(S) AND SECTION(S) (Including title 26, If toxics related) ADOPT SECTION(S) AFFECTED (List all section number(s) AMEND individually. Attach 2773 additional sheet if needed.) TITLE(S) REPEAL 10 3. TYPE OF FILING Regular Rulemaking (Gov. Certificate of Compliance: The agency officer named Emergency Readopt (Gov. Code 511346) Changes Without Regulatory below certifies that this agency compiled with the provisions of Gov. Code §§11346.2-11347.3 either Code, 511346.1(h)) Effect (Cal. Code Regs., title Resubmittal of disapproved or 1, §100) withdrawn noner before the emergency regulation was adopted or File & Print filing (Gov. Code 5511349.3, Print Only within the time period required by statute. 11349.4) Resubmittal of disapproved or withdrawn emergency filing (Gov. Code. §11346.1) Emergency (Gov. Code, §11346.1(b)) Other (Specify) 4. ALL BEGINNING AND ENDING DATES OF AVAILABILITY OF MODIFIED REGULATIONS AND/OR MATERIAL ADDED TO THE RULEMAKING FILE (Cal. Code Regs. title 1,544 and Gov. Code \$11347.1) November 14, 2018 to November 30, 2018; December 14, 2018 to December 31, 2018. 5. EFFECTIVE DATE OF CHANGES (Gov. Code, 95 11343.4, 11346.1(d); Cal. Code Regs., title 1, \$100.) Effective January 1, April 1, July 1, or Effective on filing with \$100 Changes Without Effective X October 1 (Gov. Code \$11343.4(a)) Secretary of State Regulatory Effect other (Specify) 6. CHECK IF THESE REGULATIONS REQUIRE NOTICE TO, OR REVIEW, CONSULTATION, APPROVAL OR CONCURRENCE BY, ANOTHER AGENCY OR ENTITY Fair Political Practices Commission Department of Finance (Form STD. 399) (SAM 96660) State Fire Marshal Other (Specify) 7. CONTACT PERSON TELEPHONE NUMBER FAX NUMBER (Optional) E-MAIL ADDRESS (Optional) Dan Kehew, Real Estate Counsel (916) 576-7842 daniel.kehew@dre.ca.gov For use by Office of Administrative Law (OAL) only I certify that the attached copy of the regulation(s) is a true and correct copy of the regulation(s) identified on this form, that the information specified on this form ENDORSED APPROVED is true and correct, and that I am the head of the agency taking this action, or a designee of the head of the agency, and am authorized to make this certification. MAR 2 8 2019 SIGNATU OF AGENCY HEAD OR DESIGNEE 2/12/2019 Office of Administrative Law Daniel J. Sandri, Acting Real Estate Commissioner

## TITLE 10. INVESTMENT CHAPTER 6. REAL ESTATE COMMISSIONER

## § 2773. Disclosure of License Identification Number on Solicitation Materials - First Point of Contact with Consumers.

(a) A real estate broker or salesperson, when engaging in acts for which a license is required, shall disclose its, his or her eight (8) digit real estate license identification number and responsible broker's name as currently licensed, and may, but is not required to, also include the responsible broker's license identification number, on all solicitation materials intended to be the first point of contact with consumers. If the name of more than one licensee appears in the solicitation, the license identification number of each licensee shall be disclosed. The license identification numbers of employing responsible brokers or corporate brokers whose names or logos names, logos or trademarks appear on solicitation materials along with the names and license numbers of licensed employees salespersons or broker associates do not need to appear on those materials. If the advertising is in written form, the type size of the license identification number shall be no smaller than the smallest size type used in the solicitation material.

Solicitation materials intended to be the first point of contact with consumers, and in which a licensee must disclose a license identification number, include the following:

- (1) Business cards:
- (2) Stationery;
- (3) Websites owned, controlled, and/or maintained by the soliciting real estate licensee; and
- (4) Promotional and advertising fliers, flyers, brochures, email and regular postal mail, leaflets, and any marketing or promotional materials designed to solicit the creation of a professional relationship between the licensee and a consumer, or which is intended to incentivize, induce or entice a consumer to contact the licensee about any service for which a license is required. The type size of the license identification number shall be no smaller than the smallest size type used in the solicitation material, required;
- (5) Advertisements in electronic media (including, without limitation, internet, email, radio, cinema, and television advertisements, and the opening section of streaming video and audio);
- (6) Print advertising in any newspaper or periodical; and
- (7) "For sale," "for rent," "for lease," "open house," and directional signs that display the name of the licensee.
- (b) For the purposes of Business and Professions Code Section 10140.6, solicitation materials do not include the following:
  - (1) Advertisements in electronic media (including, without limitation, radio, cinema and television ads, and the opening section of streaming video and audio);
  - (2) Print advertising in any newspaper or periodical; and
  - (3) "For Sale" signs placed on or around a property intended to alert the public the property is available for lease, purchase or trade.

- (b) No license identification number is required where a "for sale," "for rent," "for lease," "open house," or directional sign has no name, trademark, or other branding of a real estate licensee, or where the only licensee identified is a responsible broker as defined in Business and Professions Code Section 10015.4.
- (c) "Advertisements in electronic media" that constitute a first point of contact solicitation are those advertisements that a licensee purchases or directly places on an electronic platform, where the licensee controls the content and presentation of the advertisement, and which include information that is intended to enable consumers to directly contact the licensee. Instances where another party controls the content and visual presentation of the licensee's information on a platform are excluded from "advertisements in electronic media," except where the licensee subsequently adopts the content and presentation of the content by distributing or forwarding the advertisement to a consumer.

Note: Authority cited: Section 10080, Business and Professions Code. Reference: Section Sections 10140.6 and 10015.4, Business and Professions Code.